



[L044/2025]

12 March 2025

Dear Parents/Guardians,

SETUP OF MIMS CHALLENGE QUESTIONS

1. From Monday, 21 April 2025, Student iCON will be transitioning to use the MOE Identity Management System (MIMS) for authentication. This change will allow students to use a single login ID and password across various MOE applications, including Google Suite for Education and Student Learning Space (SLS).
2. To enhance students' ownership of their Student iCON accounts, we seek your support in guiding your child/ward through the setup of MIMS Security Questions by Friday, 28 March 2025. This will enable your child/ward to reset his/her own password independently when necessary. You may also want to keep a secure record of these answers at home.
3. Please refer to the attached guide for step-by-step instructions on setting up the MIMS Security Questions.
 - a. Visit the MIMS Portal at <https://mims.moe.gov.sg/sspr>
 - b. Log in using your child's Student iCON email address and MIMS password
 - c. Click on "Setup Security Question"
 - d. Choose and answer 3 security questions
 - e. Click "Save Answers" to complete the setup
4. Your child/ward's Student iCON email address (ending with @students.edu.sg) will continue to serve as their MIMS login ID. The only change he/she will notice is being redirected to the MIMS Portal login page when accessing Student iCON after 21 April 2025.
5. If you encounter any technical difficulties during the setup process, please contact the SSOE 2 Service Desk at 1800-7663-663 or email help@schools.gov.sg.
6. We appreciate your support in completing this mandatory process with your child/ward by 28 March 2025.

Thank you.

Mr Satiish Sathasilvam
Vice Principal

Mr Royston Neo
HOD ICT (Covering)